

LESSON ELEVEN (11)  
BOOKING A ROOM IN A HOTEL

C: Hi, This is Excel Western Hotel, how can I help you?

你好，这是卓越西方酒店，有什么可以帮到你的吗？

A: I'd like to book a room in your hotel for my vacation.

我想在你酒店订个房间度假。

C: It's my pleasure you choose our hotel. Please advise when you're gonna check in?

好的，非常高兴你选择我们酒店。请问您什么时候入住？

A: I plan to check in next Fri, that is Sep 12. Do you have any vacancy?

欧文计划下周五入住，即是九月12日。有空房吗？

C: Yes, What room do you like? We have 2-bed standard rooms and suites with a king size double bed.

有。您希望什么样的房间？我们有双床标准间和大双人床套间。

A: Can you tell me the price?

你可以告知价格吗？

C: Yes, a 2-bed standard room is 110 CAD a night, excluding tax; a suite with a king size bed is 149 CAD a night.

没问题，双人标准间每晚110刀，不含税。大床套间每晚140刀。

A: Does it include breakfast?

含早餐吗？

C: Of course, breakfast is inclusive. We serve comfortable buffet breakfast, including western food and middle east food.

当然啦。含早餐。我们提供舒适自助早餐，包括西式餐点和中东餐点。

A: Do you serve Chinese food?

你们提供中式餐点吗？

C: Yes, we do. We can order it for you.

有哇，我们可以给您预订。

A: If I order Chinese food, do I have to pay any extra?

如果我订中式餐点，需要额外付钱吗？

C: No, you don't, but the variety of Chinese food is limited.

不，您不需要额外支付，但是中式餐点品种有限。

A: I am senior, can I have some discount?

我是年长者，可以享受某些优惠吗？

C: Yes, you can enjoy 20% discount, but you have to show your photo ID.

是的，您可以享受20%折扣，但是您必须出示您的有照片的身份证件。

A: If I stay for a week or longer, can I have any discount?

如果我住一个星期或更长时间，可以享受任何优惠吗？

C: Yes, you can. How long do you plan to stay in?

您可以。您准备住多久呢？

A: I saw your ad on TV, it says: 2 nights and another night free. Does it mean if I stay for 3 nights, I can have one night free?

我在电视上看到你们的广告，说，两晚和一晚免费。那意思是不是说，如果住三个晚上，

可以享受一晚免费。

C: Yes, you'll have to make a reservation in 7 days above notice. It is Wednesday today, if you book it before tomorrow, you can have the privilege. You know, the types of rooms are limited. 是的，您必须提前7天以上预订。今天是星期三，如果您在明天之前预订，您可享受这种优惠。您知道，这种房型是有限的。

A: That's great! I'll book 14 days. Can I have 4 nights free?

那太好了。我预订14天，我可以享受4晚免费吗？

C: No, you can only enjoy 1 night free if you book a room in one order.

不，如果一次下单订一间房，您只能享受一晚免费。

A: Can you try your best to help me? You know, I am making a living with my limited retirement pension.

您可以尽量帮我吗？你知道，我仅靠有限的退休金生活

C: I am ready to help you, you might register a membership of our hotel if you like, it is free of charge and we are keeping it to ourselves only for your confidential. I'll talk with my manager about it. Just a moment.

我很乐意帮助您，您愿意的话，需要加入我们的会员，入会员是免费的，对您的私密信息我们保密。我和经理谈一下，请您稍等片刻。

A: Thanks, hope for the best.

谢谢你。希望有好运。

C: Hi, you can place 4 orders one by one, I'll manage to settle it.

您好，您可以分四次下单，我想法给您解决。

A: Thank you very much! I'll book it right now. How do I pay? Do I have to place deposit?

太谢谢你啦！我现在就预订，我应该怎样支付？我需要付定金吗？

C: You don't need to place deposit, but you have to leave us your credit card number and CVC (card verification code) when you are booking.

您不需要预付定金，但预订时您必须留下您的信用卡号码和安全代码。

A: I see, thanks.

知道了，谢谢。

### Sentence Pattern

- I'd like to =I would like to
- 20% discount, 减20%，即打8折
- In 7 days above notice
- Make a living
- I am ready to 乐意做

### Tips:

- CVC 很重要，不能轻易告诉别人。
- Not everything is changeless as nailed with hook.

Homework:

- Find your CVC, where it is.
- 熟读课文
- 用Be ready to do something 造两个句。
- 用in 3 days notice 造一个句。
- 提个问题。